OPERATIONAL PLAN ERRATA

Proposed Operational Plan General - Numbering was added to the Focus Areas (1-6) to make the document more easily searchable. Each objective has a plan reference (EX: 1.B.i) that corresponds to a Focus Area (1 - Comprehensive Health & Safety), Goal (B - Community Support), and Strategy (i - We will use targeted campaigns and integrated systems to ensure basic needs are met.)

Proposed Operational Plan General - Goal and Strategy summary pages 28, 42, 52, 60, 70, and 82 were adjusted so that strategy sentences are no longer cut off.

Objective #20 - Added key step 3: Establish baseline for client arrests six months after program engagement.

Added key step 4: Develop FIT performance measures based on initial assessment.

Objective #23 - Amended objective: By December 2019-2020, the County Administrative Office will convene a multi-departmental committee to study a website redesign with consistent branding and design standards.

Objective #25 - Amended objective: By June 2020, the County Administrative Office, in partnership with the cities and community-based organizations, will encourage countywide participation in the 2020 Census and ensure a complete count in the 2020 Census.

Objective #26 - Amended objective: By December 2019, the County Clerk will increase the number of Same Day Voter Registration Centers, install additional ballot drop boxes, and implement a coordinated voter program for the March 2019-2020 election.

Objective #44 - Amended objective: By June 2020, Information Services seeks to increase customer departments’ satisfaction with service delivery based on survey results. Will increase customer departments’ satisfaction by 10% with service delivery survey results.

Objective #54 - Amended objective: By June 2021, Personnel will complete a PRIMO! Project designed to measure and analyze the lifecycle of job recruitments in order to identify and address inefficiencies. By December 2019, Personnel will complete a PRIMO! Project on the lifecycle of job recruitments and establish targets to identify and address inefficiencies.

Objective #63 - Added key step 4: Increase MAT services by 75% to more than 230 unique patients.

Objective #71 - Amended objective: By June 2020, Health Services will maintain utilization to substance use disorder services at 150% from the baseline calendar year 2017, and double withdrawal management (WM) service days.

Objective #72 - Amended objective: By June 2021, Health Services will increase the number of supported housing beds sited throughout the county for homeless adults with mental illness by 20 beds.
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from the baseline calendar year 2018.

Objective #78 - Replaced key step 4: Implement Housing Navigation, Peer Support and Case Management services aimed at successful housing of homeless and at-risk for homeless enrollees. Increase percent of housing navigated clients that secure housing from 70% to 90%.

Objective #80 - Added key step 4: Ensure syringe services program communication on public health risk, exchange and disposal programs, and treatment options.

Objective #85 - Amended objective: By June 2021, Homeless Services Coordination with the Homeless Action Partnership (HAP) will implement the State emergency homeless funding so that key investments in the homeless crisis response system are realized. will implement and report annually on State emergency homeless funding to realize investments in homeless crisis response.

Objective #88 - Amended objective: By June 2021, Human Services will increase by 50% 10%-the number of low-income seniors and disabled single adults enrolled in with access to CalFresh.

Objective #91 - Amended objective: By June 2021, Human Services will collaborate with community partners to complete initial assessments (Smart Path) for at least 1,600 individuals experiencing homelessness.

Objective #100 - Amended objective: By June 2021, Human Services housing assistance programs will house 187 unique individuals/families experiencing homelessness.

Objective #118 - Amended objective: By June 2020, Parks will improve community outreach by conducting public surveys, expanding marketing, and increasing social media followers by 25% in order to increase park visitation and program participation by 10%.

Objective #124 - Added key step 4: Increase by 10% over 2018-19 permits issued for accessory dwelling units (ADUs).

Objective #125 - Replaced key step 4: Design and implement performance metrics and measuring tools to obtain and analyze customer feedback. Develop baseline and reduction targets for discretionary permit processing times and costs, including for commercial new business use.

Objective #157 - Renamed title: Survivor Services Crime Survivors

Objective #159 - Replaced key step 3: Implement training schedule. Work with six communities to increase preparedness through workshops and trainings.

Added key step 4: Implement workshop and training schedule.