

**COUNTY OF SANTA CRUZ**  
**Benefits, Health Plans, and Provider Contact Numbers and Websites**

Personnel Department, Employee Benefits  
 701 Ocean St., Room 510  
 Santa Cruz, CA 95060

E-mail: [benefits.questions@santacruzcounty.us](mailto:benefits.questions@santacruzcounty.us)  
 Benefits Hotline: (831) 454-2241  
 Fax: (831) 454-2245

<p><b>Blue Shield Access + HMO</b>          (800) 334-5847  <a href="http://www.blueshieldca.com/calpers">www.blueshieldca.com/calpers</a></p>	<p>Group # <b>W0051411</b> – Blue Shield Access+ HMO</p>
<p><b>Anthem HMO Select and Anthem HMO Traditional</b>          (855) 839-4524  <a href="http://www.anthem.com/ca/calpers">www.anthem.com/ca/calpers</a></p>	<p>Group # <b>HNB050B</b> – Anthem Select          Group # <b>HTB050B</b> – Anthem Traditional</p>
<p><b>United Healthcare</b>          Signature Value Alliance HMO          (877) 359-3714  <a href="http://www.uhc.com/calpers">www.uhc.com/calpers</a></p>	<p>Group # <b>246320</b></p>
<p><b>Health Net SmartCare HMO</b>          (888) 926-4921  <a href="http://www.healthnet.com/calpers">www.healthnet.com/calpers</a></p>	<p>Group # <b>JNB050B</b></p>
<p><b>Kaiser HMO</b>          (800) 464-4000  <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a></p>	<p>Group # <b>3-302</b></p>
<p><b>PERS Care PPO</b>          (877) 737-7776  <a href="http://www.anthem.com/ca/calpers">www.anthem.com/ca/calpers</a></p>	<p>Group # <b>KB250B</b> – Administered by Anthem Blue Cross.</p>
<p><b>PERS Choice PPO</b>          (877) 737-7776  <a href="http://www.anthem.com/ca/calpers">www.anthem.com/ca/calpers</a></p>	<p>Group # <b>CB250B</b> - Administered by Anthem Blue Cross.</p>
<p><b>PERS Select PPO</b>          (877) 737-7776  <a href="http://www.anthem.com/ca/calpers">www.anthem.com/ca/calpers</a></p>	<p>Group # <b>SB250B</b> – Administered by Anthem Blue Cross.</p>
<p><b>PORAC PPO</b>          (800) 288-6928  <a href="http://www.porac.org">www.porac.org</a></p>	<p>Group # <b>13079G</b> – administered by Anthem Blue Cross; available only to employees (and their families) who are due paying members of PORAC Association.</p>
<p style="text-align: center;"><b>For names of Physicians accepting new patients and other provider related information, contact the appropriate medical group at the number and website listed below:</b></p> <p style="text-align: center;">Palo Alto Medical Foundation (831) 423-4111 <a href="http://www.pamf.org">www.pamf.org</a>          Physicians Medical Group (831) 465-7800 <a href="http://www.pmgsc.com">www.pmgsc.com</a>          Kaiser Permanente (800) 464-4000 <a href="http://thrive.kaiserpermanente.org">thrive.kaiserpermanente.org</a></p>	

<p><b>Delta Dental of California (DPO)</b>  (888) 335-8227  <a href="http://www.deltadentalins.com">www.deltadentalins.com</a></p>	<p><b>Basic: Group # 07638-00011</b>   <b>DPO Plus (Buy-Up Option): Group # 07638-00015</b></p>
<p><b>Delta Care</b>  (800) 422-4234  <a href="http://www.deltadentalins.com">www.deltadentalins.com</a></p>	<p><b>Group # 71556-00004</b></p>
<p><b>Vision Service Plan (VSP)</b>  (800) 877-7195  <a href="http://www.vsp.com">www.vsp.com</a></p>	<p><b>Group # 00456001</b></p>
<p><b>Deferred Compensation (457 Plan)</b>  (800) 669-7400  <a href="http://www.icmarc.org/santacruzca">www.icmarc.org/santacruzca</a></p>	<p><b>Group # 305886</b>  Administered by ICMA-RC  For questions call 831-454-2600</p>
<p><b>Employee Assistance Program (EAP)</b>  (800) 242-6220  <a href="http://www.members.mhn.com">www.members.mhn.com</a></p>	<p><b>Group # 001286</b>  Administered by Managed Health Network. Online company access code is <b>santacruz</b>.</p>
<p><b>Additional Life Insurance (Hartford)</b>  (800) 331-7234  <a href="https://www.thehartford.com/">https://www.thehartford.com/</a></p>	<p><b>Group # 677791</b>  Administered by The Hartford, direct any questions to the Benefits Hotline (831) 454-2241.</p>
<p><b>PayFlex (FSA)</b>  Flexible Spending Account Program  (800) 284-4885  Fax: (402) 231-4300  <a href="http://www.mypayflex.com">www.mypayflex.com</a> – informational site</p>	<p><b>Group # 120468</b>  Customer Service Toll-Free Number is available (Weekdays 7:00 am – 7:00 pm Central Time)   Note: Your FSA identification number is your employee payroll number plus zero's in front to equal a total of 9 digits.</p>
<p><b>CalPERS Retirement &amp; Health Benefits</b>  (888) 225-7377  <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a></p>	<p><b>CalPERS Long Term Care (800) 982-1775</b></p>
<p><b><u>PRESCRIPTIONS</u></b></p> <p><b>Optum Rx</b> – for all PPO &amp; HMO plans (except Blue Shield Access)  1-855-505-8110  <a href="http://www.optumrx.com/calpers">www.optumrx.com/calpers</a></p> <p><b>CVS Caremark</b> – for Blue Shield Access only.  (877) 542-0284  <a href="http://www.caremark.com/calpers">www.caremark.com/calpers</a></p>	<p>Customer Service Toll-Free Number is available 24/7.</p>