



PRESS RELEASE

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COMMUNITY ALERT TEST SET FOR OCTOBER 21

To assist community disaster preparedness, the Santa Cruz County Office of Response, Recovery & Resilience, the Santa Cruz County Sheriff's Office, and Santa Cruz Regional 9-1-1 will test the county's alert and warning system on October 21.

Residents with landlines, as well those who have registered their cell phones, VoIP (cable) phones, and emails, or who have downloaded the CodeRED app, will receive the alerts. The warning will be sent throughout Santa Cruz County on October 21 at 10 a.m., and is intended to test the County's alert and warning system.

To assure participation in the drill, residents are encouraged to register landlines, cell phones, or VoIP phones with CodeRED by visiting scr911.org and signing up for notifications, or texting SCR911 to 99411. Residents are also encouraged to download the CodeRed app to their smart devices, allowing them to receive notifications based on their location. Residents may verify enrollment by visiting <https://tinyurl.com/y2mxrnv4>.

Residents are also encouraged to add (866) 419-5000 and (218) 350-0131 as the two possible caller-ID phone numbers used by CodeRED. This identifies the call as a recognized contact.

If users have difficulty with the CodeRED system or need assistance with login credentials, call (866) 939-0911 or email crsupport@onsolve.com.

Following the alert, no further action is needed from residents. However, if anyone expected to receive the alert but did not, they are encouraged to update their registration information or call CodeRED to verify registration. ***Unless residents have a landline, have enrolled their contact information with CodeRED, or have downloaded the CodeRED app, they will not receive an alert.*** All residents are encouraged to enroll.

In the event of an actual emergency, alerts may be used to warn residents of natural disasters or other impending dangers, alert them to care and shelter resources, provide boil water notices and other public health information, and more.

For critical information during emergencies, residents are encouraged to follow emergency response agencies on social media as well as local news and radio. For more information on disaster preparedness, please go to www.santacruzcounty.us/or3.aspx.