

# Santa Cruz County Board of Supervisors Proclamation

## RECOGNIZING THE STAFF OF THE OFFICE OF THE AUDITOR-CONTROLLER- TREASURER-TAX COLLECTOR FOR THEIR CONTRIBUTIONS TO THE COUNTY OF SANTA CRUZ

WHEREAS, the Board of Supervisors has established an employee recognition program to publicly show support to employees for their outstanding efforts on behalf of the residents of the County of Santa Cruz; and

WHEREAS, in 2020 our community was faced with monumental challenges including the COVID-19 global pandemic, as well as the CZU Lightning Complex fires; and

WHEREAS, each County Department employee deserves recognition for their dedication to continue providing uninterrupted services to the public and in many cases support our local residents during this time as Disaster Service Workers; and

WHEREAS, staff in the Auditor-Controller-Treasurer-Tax Collector's Office showed a tremendous amount of flexibility and resiliency during 2020 as vendor payment processing transitioned to be an almost fully remote operation and new procedures were implemented to allow for electronic processing of wire transfers, bank transfers, and other types of reports and forms using DocuSign; and

WHEREAS, the County's collection teams processed over a thousand COVID-19 related penalty waiver applications and their website was updated to be able to accept electronic collection payments and the Property Tax Administration team, in collaboration with the Assessor's department, issued hundreds of supplemental tax credits in response to the CZU Lightning Complex fires and the unfortunate reductions of the assessed values of properties; and

WHEREAS, in collaboration with the Personnel Department, staff processed hundreds of extra help employees hired to by the County to respond to the local emergencies, set up new pay codes for emergency response and COVID-19 related sick leave, and responded to the various payroll implications of having a remote County workforce.

NOW, THEREFORE, I, Bruce McPherson, Chair of the Santa Cruz County Board of Supervisors, hereby honor and recognize the staff of the Auditor-Controller-Treasurer-Tax Collector's Office for their dedicated service on behalf of the County of Santa Cruz.



*Bruce McPherson*

*Chairperson, Board of Supervisors*

February 23, 2021

*Date*